FINAL FILING DATE: February 25, 2011

HEALTH SERVICES INFORMATION TECHNOLOGY CLINICAL SYSTEMS ANALYST II

Monthly Salary Range $8909 - $9822

THE POSITION

Contra Costa County Health Services Department is recruiting dynamic, energetic, experienced, team-oriented, and quality focused information technology professionals to fill several Health Services Clinical Information Systems Analyst II positions located in Martinez, CA. The County's Health Services Department (CCHS) is an integrated organization comprised of a 166 bed hospital and affiliated ambulatory care system (640,000 annual visits), public health, mental health, substance abuse services, and the Contra Costa Health Plan (CCHP) HMO. Under the direction of the Health Services Assistant Systems Director or designee, with wide latitude for independent decisions, is responsible for planning, implementing, and organizing activities relating to enterprise-wide application selection, deployment and optimization, on multiple hardware platforms, operating systems and software environments. Provides assessments of existing system capabilities, workflow, user requirements, options and outcomes, to evaluate effectiveness of change. Works with internal analysts and technical staff to conceptualize function, data structures and best fit, and creates functional specifications to meet customer expectations. Facilitates communication between customer and all internal/external support resources and performs other related duties as assigned.

We strongly prefer candidates with recent EpicCare Ambulatory EMR, EpicCare Inpatient EMR, EpicCare Inpatient Physician Order Entry, Tapestry, ASAP, Resolute Hospital Billing, Cadence, HIM, OpTime, Clarity Report Writing/Trainer, Willow Inpatient, Prelude, Radian, Oncology, Beacon, or Kaleidoscope implementation experience or certification.

MINIMUM QUALIFICATIONS

Education: Possession of a Bachelors degree and graduate of an accredited program in pharmacy, nursing, medical laboratory science, podiatry, optometry, chiropractic, or occupational, respiratory, physical, or other therapy program.

Experience: Four (4) years of full-time or its equivalent system analysis experience including two (2) years in a health care information systems environment, working with end users to extract, document and optimize data flow, implement systems, and support applications and databases. Applicant will have demonstrable project management experience in the role of technical or application team lead for a major, complex project or direct experience as a project manager for smaller projects.

Clinical Experience: One (1) year of full-time or its equivalent of clinical experience in the field of study.

Certification: May be required to obtain vendor specific certifications on applications supported. This certification is required within 6 months of notification from their supervisor. Selected candidate must be willing to travel out-of-state several times to attend certification training sessions.

OTHER REQUIREMENTS: Prior to employment, a background investigation/fingerprint exam will be conducted on all candidates.

All candidates are encouraged to review a detailed job description available at www.cccounty.us and apply only if they clearly meet the Minimum Qualifications as defined above.

SELECTION PROCESS

1. Application Filing: Applicants are encouraged to apply on-line at www.cccounty.us/hr, or, a completed Contra Costa County application must be received or postmarked by the final filing date listed above. Resumes may not be substituted for the official County application. An application may be obtained by visiting our office at 651 Pine St., 2nd floor, Martinez, CA 94553 or the County application can be mailed to you by sending a self-addressed stamped envelope to the above address. Please see the list of additional locations on “HOW TO APPLY” on the reverse side of this announcement.

2. Application Evaluation: Depending on the number of applications received, an Application Evaluation Board may be convened to evaluate and select the best-qualified candidates for invitation to the next phase of the examination.

3. Oral Interview: An oral interview will be conducted by a Qualifications Appraisal Board in Martinez, CA. The Board will evaluate candidates in job-related areas. Candidates must receive a rating of at least 70 from a majority of the Board members to be ranked on the employment list. (Weighted 100%)

The Human Resources Department may change the examination steps noted above in accordance with the Personnel Management Regulations and accepted selection practices.

OPEN ONLY: 1/31/2011 - MG/mt

Exam Number: LBTE-2011A

HEALTH SERVICES INFORMATION TECHNOLOGY CLINICAL SYSTEMS ANALYST II

AN EQUAL OPPORTUNITY EMPLOYER

IT IS THE POLICY OF CONTRA COSTA COUNTY NOT TO DISCRIMINATE BECAUSE OF RACE, RELIGIOUS CREED, COLOR, NATIONAL ORIGIN, ANCESTRY, PHYSICAL OR MENTAL DISABILITY, MEDICAL CONDITION, MARITAL STATUS, SEX, AGE OR SEXUAL ORIENTATION
CONTRA COSTA COUNTY

Contra Costa County's 750 square miles are located ideally near the San Francisco Bay Area. It has a temperate climate, beautiful geographical setting and shares in California's continuing growth. Over 850,000 residents reside in the varied suburban, industrial, agricultural and port areas of the County and enjoy outdoor recreational facilities ranging from boating, water skiing, fishing in the Bay and Delta waterways, to golfing, hiking, horseback riding and camping in Mt. Diablo State Park. Cultural resources include numerous local theatre, art and music centers as well as vast cultural and recreational resources in Oakland, San Francisco and the East Bay. Colleges include Saint Mary's, John F Kennedy University and three community colleges-Los Medanos (East County), Diablo Valley (Central County) and Contra Costa College (West County). The Berkeley Campus of the University of California is within an hour's drive from the County Seat of Martinez.

EMPLOYMENT INFORMATION

WHO MAY APPLY - Applicants must possess the minimum qualifications by the final filing date. This information is given on the front of the job announcement. United States citizenship is not required unless specifically listed under the minimum qualifications. Contra Costa County is committed to providing equal employment opportunity and no person applying for employment shall be discriminated against on the basis of race, national origin, gender, disability, age, or other unlawful discrimination. It is the policy of the County to provide reasonable accommodation, when needed, for otherwise qualified disabled employees and applicants for employment.

If you have a mental or physical condition that may be protected by law and require special accommodation in the application or testing process, please contact Human Resources.

California Relay Service (CRS) is available for Hearing and Speech Impaired users. To relay a message from a text telephone type (TTY) or Text Deaf and Disabled (TDD) call 1 (800) 735-2929

HOW TO APPLY - Apply on-line at www.co.contra.ca.us/depart/. If you do not have access to a personal computer, you can apply on-line at any of the 26 community libraries located throughout Contra Costa County. To access community library locations and hours of operation, please contact the Contra Costa County Library at 1-800-684-6636, or the Richmond Public Library at 510-620-6557. With a library card, you may also receive a discount in advance by phoning the Contra Costa County Library or visiting the website http://www.co.cclib.org/ and by visiting the Richmond Public Library website http://www.ci.richmond.ca.us/index.asp?NID=105. You may also apply on-line and receive a full range of services to help you find a job at any of the EAST/BAY-Works One-Stop Career Centers. Visit their website at: http://www.eastbayworks.org/workforce.html

Paper application forms may be obtained from the Human Resources Department, or by calling (925) 335-1700. Completed applications must be mailed to the Martinez office and must be postmarked no later than the filing date. Resumes are encouraged but may not be substituted for the official application form. It is the applicant's responsibility to meet final filing deadlines and late applications will be disqualified on that basis. All job announcements note the final filing date in the upper left hand corner. For applications and filing information call: (925) 335-1700.

VETERANS' PREFERENCE CREDITS - Veterans who have received an honorable discharge and disabled veterans may be allowed an additional 5% of their total earned score in an open examination (provided the exam is otherwise successfully completed). To obtain this credit, veterans MUST provide a DD214, which indicates honorable discharge, and if applicable, proof of disability, WITH EACH APPLICATION BEFORE THE FINAL FILING DATE.

SENIORITY CREDITS - Employees in promotional examinations for represented classifications may be allowed up to an additional 5% of their total earned score (provided the exam is otherwise successfully completed).

HIRING PROCEDURES - Employment lists are established by ranking candidates according to their overall scores in this examination. The candidates must be successful in each part of the examination. To fill each vacancy, the hiring department will request that names be certified from the employment list and will make a selection from this list. Employment lists remain in effect for two years except as otherwise determined by the Director of Human Resources. A pre-employment health examination may be required prior to employment. In compliance with the Immigration Reform and Control Act of 1986, individuals offered employment by Contra Costa County will be required to show documentation as proof of eligibility to work in the United States as a condition of employment.

EMPLOYEE BENEFITS

SALARY - The starting salary is the first rate shown on the announcement. Advancement to the higher steps of the salary level is in accordance with Salary Resolutions of the Board of Supervisors.

WORKING CONDITIONS - Five days, 40 hours per week are the basic hours of employment. Time and one-half is paid for overtime for eligible employees and certain job classifications receive a 5% differential per hour for shift work.

EARNED TIME OFF - Holidays: An average of 13 holidays per year. Vacation: depending upon the classification in which employed, employees earn either two or three weeks vacation each year. Sick Leave: Twelve working days sick leave are accumulated each year; credits are accumulated indefinitely.

AGENCY SHOP REQUIREMENTS - Some job classifications are in collective bargaining units, the employees of which are required to join a union or pay an equivalent service fee.

INSURANCE - Eligible employees may select health and/or dental plans which include Health Maintenance Organization (HMO) and Preferred Provider Organization (PPO) options for employees and dependents. A term life insurance policy is included with any health and/or dental plan enrollment.

RETIREMENT AND DEFERRED COMPENSATION - The County retirement program includes the benefits under the County Employees Retirement Law of 1937 and Social Security. A deferred compensation plan is available at the employee’s option.

EMPLOYEE WELLNESS - The Employee Wellness Program is a countywide health promotion program designed to support and promote the health and well being of County employees. Programs include: quarterly Wellness Program newsletters, health screenings and assessments such as blood pressure and body composition analysis, health fairs, voluntary quarterly blood draws, fitness and wellness challenges, and special classes and seminars on a variety of health topics.

CREDIT UNION - Offers systematic savings and loans at low interest.

DRUG/SMOKE FREE WORKPLACE - Contra Costa County is a smoke-free workplace. It is also an objective of Contra Costa County to achieve a drug-free County workplace. Any applicant for County employment will be expected to behave in accordance with this objective because the use of illegal drugs is inconsistent with the laws of the State, the rules governing County employment and the special trust placed in its employees.

CONTRA COSTA COUNTY
HUMAN RESOURCES DEPARTMENT
651 Pine Street, 2nd Floor
Martinez, CA 94553-1292